



Letter to Third Party & Customer Warehouses re: COVID preparedness (March 20, 2020)

To our valued partners,

The COVID-19 pandemic presents a clear and present risk to all of us. The health and safety of our employees, their families, and our partners is a top priority for Nutrien. We are committed to doing all we can to keep our people safe and healthy, and to protecting the health and safety of our communities.

In an effort to maintain our production operations and our ability to service our customer needs as we approach the critical agricultural application season, Nutrien has taken the following precautions:

- Implemented a mandatory work from home protocol for all corporate office employees who do not need specialized access to information or systems in office.
- Banned all non-critical travel including travel between corporate, divisional and regional offices and operating sites and facilities.
- Restricted access to sites for all non-critical visitors and contractors.
- Implemented social distancing policies at sites minimizing face-to-face interactions.

It is our intent to maintain normal loading and shipping operations throughout this period of uncertainty and evolving situation. The busy spring season is fast approaching or has already started in your region. We are hopeful that you have taken similar precautions and have strategies in place to maintain the safety and health of your employees while maintaining your operational capabilities.

This situation is dynamic, and we need to maintain clear and efficient communication between our organizations. Should your operating requirements or operational capabilities change during this pandemic, please focus your communications to our warehouse team at STNWarehouseTeam@nutrien.com or call me directly at 403-390-7674.

Sincerely,

Matthew Salens

Matthew Salens
Senior Manager, Supply Chain Optimization